

You said, we did, in 2023

Summary of feedback received via our online Local Offer Feedback form

Date	Local Offer area	Did you find what you were looking for?	Was the information that you found clear?	If you clicked on a link to another website, did it work?	Comment, if any	Response, if needed
January 2023	I'm a parent	No	No	Yes	<p>More information about formal assessment and diagnosis of Specific Learning difficulties.</p> <p>I have been told by my child's school Lambeth are not doing any in school work until after April 2023 due to staffing, is this correct? I would love someone to give me a ring to discuss.</p>	<p>Information about how to apply for an assessment is available at https://www.lambeth.gov.uk/lambeths-send-local-offer/im-parent-or-carer/education-health-care-ehc-plans/education-health-care-plans/requesting-ehc-assessment</p> <p>Information about SEND support at school and college is available at SEND support at school and college Lambeth Council</p> <p>SEND team contacted parent to discuss specific enquiry.</p>
June 2023	I'm a professional	No	No	Yes	I am working at TCES, a group of SEND schools and wanted to fill out a form to join your local offer.	Providers can submit their service information online on our 'Promote your service in the Directory' page at www.lambeth.gov.uk/getlisted to request to have a service added to our Family Information Directory.
August 2023	I'm a parent	No	No	Yes	Support contacting someone from SEND department.	Contact details for the SEND team are available on the Local Offer website at www.lambeth.gov.uk/lambeths-send-local-offer/contact-us-attend-events-join-parent-

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						forum/contact-send-team , and the Local Offer email localoffer@lambeth.gov.uk is widely promoted.
October 2023	I'm a professional	No	Yes	Yes	<p>I would like to see the ability to print information in other languages reinstated.</p> <p>I found this very helpful previously when I was able to print information re: EHCP in Spanish so that the family could understand. This led to the family initiating a conversation with the child's nursery re: EHCP. Due to this the child was able to access a specialist school at the beginning of his Reception Class year.</p>	<p>All Local Offer webpages can be immediately translated into other languages using the translation tool at the bottom of every page of the website. Translated web content can then be printed if needed.</p>