

# **Age Friendly Lambeth Consultation Frequently Asked Questions (FAQ's)**

Date: 06/2024

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## **General**

### **What is Age Friendly Lambeth?**

As part of the Lambeth 2030 Borough Plan, the Council has committed to become an Age Friendly Borough. An Age Friendly Borough is a place that enables people to age well and live a good later life.

Age Friendly Lambeth brings together residents, partners and the Council to help foster a social and built environment to enable residents to live healthy and active later lives. To help guide this work we're developing an Action Plan.

## **Engagement**

### **What previous engagement has taken place with residents and partners?**

We are committed to listening to and engaging with residents and partners in Lambeth. To help us with this, we've conducted focus groups, surveys, outreach and established an Age Friendly Forum.

To find out more about what engagement we've undertaken so far, please see our Age Friendly Lambeth Timeline document which can be found on the consultation webpage.

### **Will the consultation be the only opportunity to contribute my perspectives?**

This is the most important opportunity to have your say on our draft Action Plan.

However, once we launch the plan, we will continue to engage with residents and update on progress.

## **Draft Action Plan**

### **How have you produced the actions in the draft plan?**

We've developed these actions by:

- Reviewing the feedback from residents and partners gathered through our engagement activities, as well as reviewing previous Council consultations
- Reviewing academic literature and learning from the UK Network of Age Friendly Communities, including the Centre for Ageing Better
- Working with colleagues from across the Council

### **Why are you producing an action plan?**

To support our ambition to become an Age Friendly Borough, we are developing an Action Plan. The Action Plan sets out the activities Age Friendly Lambeth will undertake to help support older residents to age well and live a good later life. The Action Plan brings together eight themes of community life including transport, outdoor spaces and buildings, housing, social participation and inclusion, civic participation and employment, community support and health services, and communication and information. Each theme has a number of actions which either identify, coordinate or implement Age Friendly initiatives that we will undertake during the course of the Plan.

### **Why does the action plan have these themes?**

To guide our approach to being an Age Friendly borough, we're building on the [World Health Organisation's Age Friendly Cities and Communities Framework](#). The Framework has eight themes which we've chosen to use for our local approach.

### **How long will the action plan last?**

We will launch the action plan in the autumn of this year and will look to formally review the action plan in 2026.

## **Age Friendly Lambeth Consultation**

### **Who are Kaizen?**

Kaizen, founded in 2000, is a social business that specialises in designing, delivering, and facilitating cutting-edge projects. Kaizen delivers work across the community sector including the areas of regeneration, education, employment, housing, and the social care field. Kaizen has wide-ranging community engagement, research, and consultation expertise.

There is more info about Kaizen on their website – [www.kaizen.org.uk](http://www.kaizen.org.uk)

### **Who can respond to the consultation?**

The consultation is for Lambeth residents, voluntary and community sector organisations, health partners and anyone else supporting residents above the age of 50 years old in Lambeth.

### **Who do I email or call to give my responses?**

Please contact Kaizen to give your views by email or by a telephone call.

Email: [agefriendlyLambeth@kaizen.org.uk](mailto:agefriendlyLambeth@kaizen.org.uk)

Phone number: 020 4536 6321

## **Monitoring of the Action Plan**

### **How will you monitor the plan?**

We have developed monitoring approaches with colleagues from across the Council to ensure that these proposed actions can be tracked effectively.

### **Will you share updates on the action plan?**

Yes, we will share updates on the progress of these actions.

## **Implementation of the Action Plan**

### **How will you carry out these actions?**

When the Action Plan is finalised, we will develop a workplan to track the implementation of these actions. These actions will be led by colleagues in teams across the Council with support from the Age Friendly Lambeth Project Team.

## **Governance**

### **Who will oversee the Age Friendly Lambeth Action Plan?**

We're currently developing a governance framework for Age Friendly Lambeth to ensure that the Council, partners and the public are kept up to date with progress and have opportunity to input during the implementation of the action plan. We'll publish this process with the finalised action plan in autumn 2024.

As Age Friendly Lambeth is a manifesto commitment, we will be keeping Cabinet Leads and wider colleagues informed of progress.

## **Next Steps**

### **What are the next steps after the consultation?**

We will analyse and review the findings of the consultation and use this to inform the development of the finalised Age Friendly Lambeth Action Plan.