

# Home Energy Conservation Act 2023 Report

Review of spending period 01/04/2021 - 31/03/2023

<b>Introductory questions</b>	
Q1. Name of local authority	Lambeth
Q2. Type of local authority	London Borough of Lambeth
Q3. Name, job title and email address of official submitting report	Bernadette Kiernan, Housing Strategy and Policy Officer BKiernan@lambeth.gov.uk
<b>Headline and Overview</b>	
Q4. Does your Local Authority have a current strategy on carbon reduction and/or energy efficiency for domestic properties?	Yes
Q5. If yes, please provide a link.	<a href="https://www.lambeth.gov.uk/environmental-services/climate-change-sustainability/council-committments/becoming-net-zero-council-2030/action-plan">https://www.lambeth.gov.uk/environmental-services/climate-change-sustainability/council-committments/becoming-net-zero-council-2030/action-plan</a>
Q6. If no, are you planning to develop one, and in what timeframe?	
• Yes, within 1 year	
• Yes, within 2 years	
• Yes, within 3 years+	
• No development plans	
Q7. In the last 2 years, what has been the cost (or estimated cost) of your energy efficiency and/or carbon reduction initiatives, schemes and services? Please consider the total cost of running and administering the scheme(s). Please input 0 if no schemes or initiatives has been implemented.	Approximately £5.2m plus additional grant funding of £3.6m
Q8. Which, if any, of the following outcomes have been achieved through your energy efficiency and/or carbon initiatives, schemes and services? Please select all that apply.	
• Energy savings,	Yes
• Carbon savings,	Yes

• Job creation	Yes
• Increased business competitiveness	
• Alleviation of fuel poverty	Yes
• Improved health outcomes	Yes
• None of the above	
• Other - please specify.	
<b>Consumer Advice and Information</b>	
Q9. Do you provide or promote any advisory services to consumers on how to save energy?	Yes
Q10. If yes, please select all that apply;	
• Local Authority website	Yes
• Local advisory service	Yes
• 'Find ways to save energy in your home' (formerly Simple Energy Advice) gov.uk website	Yes
• 'Find ways to save energy in your home' gov.uk phonenumber	Yes
• Leaflets	Yes
• Social media	Yes
• Local energy hubs	Yes
• Other- please specify	
<b>Local Retrofit Supply Chain</b>	

<p>Q11. Have you conducted any assessment or analysis to understand the existing capacity in your local supply chain to support the decarbonisation of buildings by 2050?</p>	<p>No</p>
<p>Q12. If you answered yes to question 11, please summarise any specific bottlenecks (or provide a link if this information has been published).</p>	<p>-</p>
<p>Q13. Which, if any, of the following actions are you taking to upskill and/or grow your local retrofit installer supply chain? Please select all that apply</p>	
<ul style="list-style-type: none"> <li>• Supporting training provision at local training providers</li> </ul>	<p>Yes</p>
<ul style="list-style-type: none"> <li>• Supporting FE colleges to improve facilities or train trainers or otherwise enable better delivery of retrofit training.</li> </ul>	<p>Yes</p>
<ul style="list-style-type: none"> <li>• Providing installer networking opportunities or other business support for growing companies.</li> </ul>	<p>Yes</p>
<ul style="list-style-type: none"> <li>• Careers advice or similar involving local businesses doing schools outreach to encourage young people into the sector.</li> </ul>	<p>Yes</p>
<ul style="list-style-type: none"> <li>• None of the above</li> </ul>	

<ul style="list-style-type: none"> <li>• Other (please state)</li> </ul>	<p>Lambeth is a one of three partner boroughs in the LSBU (London South Bank University) Green Skills Hub which aims to increase opportunities for residents to gain skills and work in the green sector. The Hub is part of The Mayor's Academies Programme. The Council has also established a pilot partnership between housing retrofit contractors and LSBU, including site visits and one two-week work experience. LSBU are also designing a course module and student project on housing retrofits.</p> <p>The Net Zero Innovation Challenge is run on behalf of Lambeth by Sustainable Ventures. It matches large businesses with innovative net zero start-ups, focusing on innovative solutions.</p> <p>The Council, working with partners, also delivers school engagement activities and work experiences, including a Virtual Work Experience through the platform Springpod, green skills sessions in schools with the Construction Youth Trust, and a Schools Engagement Programme delivered in partnership with Retrofit Action for Tomorrow (RAFT).</p>
<p>Q14. Do you provide advice for your residents and small businesses about how to pick an installer business or how to avoid being mis-sold inappropriate improvements?</p>	<p>Yes</p>
<p>Q15. Has there been any Trading Standards activity against energy efficiency or home retrofit businesses in your area due to mis-selling or otherwise poorly advising consumers about retrofit measures?</p>	
<ul style="list-style-type: none"> <li>• Yes – there has been action taken on a regular basis</li> </ul>	
<ul style="list-style-type: none"> <li>• Yes – but rarely</li> </ul>	
<ul style="list-style-type: none"> <li>• No – resourcing constraints have curtailed potential activity</li> </ul>	
<ul style="list-style-type: none"> <li>• No – we are not aware of any issues</li> </ul>	<p>No - we are not aware of any issues</p>

Q16. If you received funding under Local Authority Delivery, Home Upgrade Grant or Social Housing Decarbonisation Fund, did availability of PAS 2030:2019 or MCS certified and TrustMark registered supply chain affect your ability to deliver?	No
Q17. If you answered yes please can you tell us, which parts of the supply chain were particularly affected (please select all that apply)?	
• Installers of insulation	
• Installers of windows/doors	
• Installers of heat pumps	
• Retrofit assessors	
• Retrofit coordinators	
• All of the above	
• Other (please state)	
Q18. If you answered yes to question 16 please can you tell us, what actions did you take to overcome those barriers (please select all that apply)?	
• Marketing to drive supply chain interest	
• Use of frameworks or a local DPS to reach more businesses	
• Supporting training and upskilling more generally	
• Using a main contractor and requiring them to source suitably certified supply chain (either through contracting or training up their own staff)	
• Delivering in-house e.g. by upskilling existing social housing maintenance teams, directly employing retrofit coordinators etc	
• Other (please state)	
<b>Social Housing Decarbonisation</b>	
Q19. Did you apply to the Social Housing Decarbonisation Fund (SHDF) Wave 2.1?	
• Yes, and successful in securing funding	

• Yes, and not successful in securing funding	Yes, and not successful in securing funding
• No	
• Don't know	
Q20. Which, if any, of the following motivated you to apply for SHDF Wave 2.1? Please select all that apply.	
• Financial support for retrofit	Yes
• Technical support for retrofit	Yes
• Tenant needs	Yes
• Expectations of future energy performance regulations	Yes
• Other – please tell us your motivation(s) for applying	
Q21. Which, if any, of the following barriers prevented you from applying to SHDF Wave 2.1?	
• Application window too short	
• Too much information needed at application	
• Don't own enough stock	
• Not enough capability	
• Too Costly	
• Retrofit work is not a priority	
• Not enough information	
• Don't know	
• Other – please tell us what prevented you applying	
Q22. Have you carried out/planned to carry out any retrofit work in absence of SHDF funding?	
• Yes	Yes
• No	
• Don't know	
Q23. If yes, how is this funded/how would this be funded?	
• Internal funding	Yes
• Funding from other Government schemes	
• Other	Yes

• Don't know	
Q24. If no, what is/are the main reason(s) for not planning to carry out any retrofit work? Please select all that apply.	
• Lack of funding	
• Lack of internal resource	
• Lack of capacity	
• Lack of technical support	
• Retrofit work is not a priority	
• Other	
• Don't know	
Q25. How many of your social housing partners are you aware applied for the SHDF?	3
<b>Domestic Private Rented Sector (PRS) Minimum Energy Efficiency Standards (MEES) Regulations</b>	
Q26. Do you enforce the PRS MEES Regulations in domestic tenancies?	
• (Yes/No)	Yes
Q27. Do you use the PRS MEES Exemption Register?	
• (Yes/No)	Yes
Q28. Are you aware of the PRS MEES draft toolkit for supporting local authorities?	
• Yes, and I've used it	
• Yes, but I haven't used it	Yes, but I haven't used it.
• No	

Q29. In the past 2 years, how many domestic private rented properties have you engaged with in respect to enforcement of the PRS MEES Regulations?	
• Please enter the amount /estimated amount.	Technically all HMOs (c4000)
Q30. In the past 2 years, how many domestic private rented properties have you found to be non-compliant?	
• Please enter the amount /estimated amount.	40 (estimated)
Q31. In the last 2 years, how many non-compliant properties have been improved to EPC Band E after you have engaged with them?	
• Please enter the amount /estimated amount.	Data not captured
Q32. How many compliance notices have you issued in the past 2 years for non-compliance of the PRS MEES Regulations?	
• Please enter the amount /estimated amount.	None
<b>Green Home Finance</b>	
Q33. What programmes, if any, do you have to promote domestic energy efficiency improvements for those who are able to pay? Please provide links to any relevant online materials.	None
Q34. Do you take any steps to raise awareness of the availability of private financing options (such as green mortgages) to fund retrofit works?	
• Yes	
• No, but we have plans to do this in the future	
• No	No
Q35. If yes, please include links to any relevant online materials.	
Q36. Do you refer homeowners interested in energy efficiency to retail lenders offering green finance products?	
• Yes	
• No, but we have plans to do this in the future	
• No	No



<b>Fuel Poverty</b>	
Q37. Does your Local Authority have a Fuel Poverty Strategy?	No
Q38. How do you identify fuel poor households? Please select all that apply and provide additional information if possible.	
• Used local data sets on energy efficiency/housing	Yes
• Used local data sets on household income	Yes
• Campaigns to encourage potential households to reach out	Yes
• Other	
• [option to provide additional information]	
Q39. What actions are you taking to reduce fuel poverty in your area? Please select all that apply and provide additional information if possible.	
• Delivery of government wide schemes such as the Home Upgrade Grant or Social Housing Decarbonisation Fund.	Yes
• Actions to increase financial support to low income or vulnerable households.	Yes
• Other	We offer advice and support to residents relating to the cost of living and energy costs: <a href="https://www.lambeth.gov.uk/community-solutions/cost-living-money-debt">https://www.lambeth.gov.uk/community-solutions/cost-living-money-debt</a> This includes advice on support for residents from agencies such as the South London Energy Efficiency Partnership (SLEEP) and Green Doctors.
Q40. Does fuel poverty interlink with your local authority's overall Carbon Reduction Strategy?	Yes
Q41. If yes, please can you explain how it does this?	Lambeth's Climate Action Plan has a goal to take all local action possible to eliminate fuel poverty among the borough's lowest income households.

Q42. If no, is this something you might consider doing or are there barriers to doing this?	
<b>Local Authority Delivery</b>	
Q43. If your local authority did not apply for funding from the Local Authority Delivery scheme, please indicate which barrier(s) prevented you from applying.	
• lack of capacity	
• lack of capability	
• lack of awareness	
• other – please specify	
Q44. Does your local authority have access to good quality housing data for on-gas properties?	Yes
Q45. If no, please specify what is lacking.	
<b>Home Upgrade Grant</b>	
Q46. If your local authority did not apply for funding from the Home Upgrade Grant, please indicate which barrier(s) prevented you from applying.	
• lack of capacity	
• lack of capability	
• lack of awareness	
• other – please specify	
Q47. Does your local authority have access to good quality housing data for off-gas properties?	Yes
Q48. If no, please specify what is lacking.	
<b>The Energy Company Obligation (ECO)</b>	
Q49. Did your local authority have a published Statement of Intent (Sol) for ECO flexibility eligibility under ECO3, during 2022?	No

Please answer the following questions to help us to understand LA Flex delivery in more detail during the course of 2022:																	
Q50. How many declarations were issued for low-income vulnerable households during ECO3?	9																
Q51. How many declarations were issued for Fuel Poor households under ECO3?	5																
Q52. How many declarations were issued for in-fill under ECO3?	Not known																
Q53. What was the highest income cap published in your Sol?	£27,800 (net) Couple, Child secondary School age																
Q54. If you have used an income over £30k gross, what reason did you give?	<p>The income cap was based on net (after housing and tax) and broken down by household cap (see below). The Joseph Rowntree Foundation Minimum Income Standard was used to calculate these values.</p> <table data-bbox="1220 767 1966 1038"> <thead> <tr> <th data-bbox="1220 767 1758 799"><b>Household type</b></th> <th data-bbox="1780 767 1966 799"><b>Net earnings</b></th> </tr> </thead> <tbody> <tr> <td data-bbox="1220 799 1758 831">Single person, no children</td> <td data-bbox="1780 799 1966 831">£14,900</td> </tr> <tr> <td data-bbox="1220 831 1758 863">Couple, no children</td> <td data-bbox="1780 831 1966 863">£25,300</td> </tr> <tr> <td data-bbox="1220 863 1758 895">Single person, child age 0-4</td> <td data-bbox="1780 863 1966 895">£16,800</td> </tr> <tr> <td data-bbox="1220 895 1758 927">Single person, child primary school age</td> <td data-bbox="1780 895 1966 927">£18,100</td> </tr> <tr> <td data-bbox="1220 927 1758 959">Single person, child second'y school age</td> <td data-bbox="1780 927 1966 959">£20,600</td> </tr> <tr> <td data-bbox="1220 959 1758 991">Couple, child age 0-4</td> <td data-bbox="1780 959 1966 991">£24,000</td> </tr> <tr> <td data-bbox="1220 991 1758 1023">Couple, child primary school age</td> <td data-bbox="1780 991 1966 1023">£25,300</td> </tr> </tbody> </table>	<b>Household type</b>	<b>Net earnings</b>	Single person, no children	£14,900	Couple, no children	£25,300	Single person, child age 0-4	£16,800	Single person, child primary school age	£18,100	Single person, child second'y school age	£20,600	Couple, child age 0-4	£24,000	Couple, child primary school age	£25,300
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Q55. Did you charge for declarations to be signed?	No																

Q 56. If so, please state how much and how you decided on this figure.	
Q57. ECO4 commenced in July 2022, has your local authority published a Statement of Intent (Sol) for ECO flexibility eligibility under ECO4?	Yes
Q58. If 'No' are there any specific barriers preventing you, from publishing and participating in the scheme?	
Q59. Do you directly engage with energy suppliers either for ECO Flex(or other domestic energy efficiency schemes?	No
Q60. If yes, please provide the name of the scheme and indicate whether this is an LA, Supplier, DESNZ or other organisational run scheme (please specify)	
Q61. Which route(s) do you envisage submitting referrals through under ECO4 Flex? Select all that apply.	
• All four routes available	
• Route 1	Yes
• Route 2	Yes
• Route 3	
• Route 4	
<b>Smart Metering</b>	
The following questions refer to smart metering advice. Please provide any additional details where possible.	

Q62. Do you provide smart metering advice when implementing energy efficiency improvements (including through grant schemes such as the Energy Company Obligation and the Home Upgrade Grant) in residential accommodation?	Yes
Q63. If no, please explain why not, and what plans will be put in place to implement this.	
Q64. Do you encourage landlords to promote smart meter uptake, e.g., landlord licensing schemes.	Yes
Q65. If no, please explain why not, and what plans will be put in place to implement this.	
Q66. Do you arrange for smart meters to be installed by energy suppliers in vacant social housing premises?	Yes
Q67. If no, please explain why not, and what plans will be put in place to implement this.	