

You said, we did, in 2021

Local Offer Feedback via web form

Date	Local Offer area	Did you find what you were looking for?	Was the information that you found clear?	If you clicked on a link to another website, did it work?	Comment, if any	Response, if needed
June 2021	SEND background and law	Yes	Yes	Yes	The video was very engaging and informative.	n/a
July 2021	I am a parent	No	No	No	Short Breaks Statement should be published and available to view but has to be requested.	
August 2021	I am a professional	No	Yes	Yes	Please can we be included within your local offer listings (*description of The Nystagmus Network given*).	
October 2021	I am a professional	No	No	Yes	I am a SENCO and wasn't able to access the SENCO area. How do I go about doing this? It said, 'Access denied'.	Page link reinstated
December 2021	I am a young person	Yes	Yes	Yes	I was looking for a way to contribute to the area which raised me and the people who live in it so future kids can prosper and have as much fun as I did.	n/a
December 2021	I am a young person	Yes	Yes	Yes	It was very informative.	n/a
December 2021	I am a professional	No	Yes	Yes	Do you have a section where external organisations can list their offer to add to your local offer?	Referred to Family Information Directory

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Local Offer Feedback via email

Date	Email from	Request or comment	Response
January 2021	Trainee Social Worker	Request for information about services available for a family with two children with SEND needs.	Links were sent to pages on the Lambeth website about the Children with Disabilities team and about Education Health and Care plans.
February 2021	Parent	Request for information about services and half term activities for a recently diagnosed Autistic child.	We provided a link to the activities search in the Family Information Directory and details of Lambeth Autism Group and Lambeth Parent Forum.
February 2021	Speech and Language Therapist	Request for signposting to support available for a young person with Education Health and Care plan who is post-16 and out of education.	The email was passed on to the SEND team's Principal EHCP (Education Health And Care Plan) Coordinator Preparing for Adulthood.
December 2021	Parent	No answer/mailbox full on the Occupational Therapy phone line.	Contacted the Children's Occupational Therapy lead.
December 2021	Parent	Went to Occupational Therapy drop-in at to Mary Sheridan but it was not happening. Suggest removing that information from the Local Offer and identifying an active phone number and email address.	Contacted the Occupational Therapy lead with additional information. Got up to date information on Occupational Therapy clinic offer and phone number. Web page amended.